Computer Troubleshooters

TECHNOLOGY SOLVED

OAR Member Benefit

As an Oakland Association of REALTORS® member, you can schedule a **FREE 30 minute,** one-on-one session for technology troubleshooting and advice with Jimmy Wong (Jimmy the Genius), our Computer Troubleshooter.

Jimmy's office is located on the second floor of the OAR office at 1528 Webster St., Oakland, CA 94612. The FREE 30 minutes session is by appointment ONLY on Thursdays between 2:00 PM and 3:00 PM. Please contact OAR directly at 510 836-3000 to schedule a FREE appointment or obtain more information.

Computer Troubleshooters offers the following services and more:

- Desktops, Laptops & PCs
  - Services, Repair, Maintenance and Upgrades
  - Computer running slow? We can help with virus/spyware removal or hardware upgrades.
- Security & Virus Protection
  - Advice, Setup and Implementation
  - Need advice on which security firewall to use or what kind of protection you need? Pro's and Con's of different vendors.
- Networking
  - Setup, Repair and Upgrade
  - Setting up a small office to share files with multiple computers? Need a file server so you can centralize your data and user management? Remote access or VPN (Virtual Private Networking)
- IT Consulting
  - Home Based and Small Businesses
  - Starting a new business or office and not sure what to purchase? We can help with choosing the right hardware and software to meet your computing needs.
- Managed Services
  - Monitor, Alerts, Patch Management and Backup & Recovery
  - Not sure how your server is doing? We provide software to monitor, alert and install security patches to keep your server to up to date. We provide remote backup so your data is encrypted at another location for safe keeping.

OAR Members receive **20% off** our standard hourly rates. Please call for details!

Contact info:
Oakland Association of REALTORS®
Phone: 510 836-3000
Email: jimmy@ctbayarea.com
Web: www.ctbayarea.com and www.oar.org